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From the Desk of Chairman

Dear Members,

At the outset, I congratulate my Chapter colleagues, invitees, judges, organizers, life members (TEAM MUMBAI) and delegates coming across the country for their outstanding contribution and support in making 32nd Annual Chapter Convention on Quality Concepts (CCQC 2018) most successful & memorable event. This year, we had 302 teams with more than 1754 delegates. This broke record of all earlier 31 years of our Annual Chapter Conventions. Bravo Team QCFI Mumbai !!!

Friends, this year also we had teams from Gujrat, Uttar Pradesh, Madhya Pradesh, West Bengal, Odissa, Karnataka, Assam, Jammu, Uttarakhand, Silvasa and from our own Maharashtra. This year also, we had 15 new organisations got associated with us. This year, it was first time in the history of QCFI, international teams from Linxens Ltd, Thailand in any Chapter Convention. The Convention was inaugurated by Chief Guest, Mr. Manoj Saxena, Managing Director, Bayer-Zydus Pharma & South Asia Head, Bayer Pharma, Mrs. Varsha Shrikhande, Managing Director, Accenture India and Mr. Martin David Kitching, Sr. Vice President, Linxens Ltd, Thailand, graced the Convention as Guests of Honor. All the three dignitaries delivered knowledgeable and motivational speeches.

In April 2018, we had our Chapter elections. M/s. J S Malshe, Vijay Lad, S R Pandey, Henry Samuel and Arun Tathare were elected to Governing Council of Mumbai Chapter. I congratulate them for this success and wish best luck!!

Our CA completed the Accounts in time. Thanks to Mr. Jayant Malshe, Mr. Girish Thatte, Mr. Jaising Kale, and our office staff members. We organised Annual General Meeting on 5th August 2018 along with celebration of Members' Day. We had invited Mr. Mohan Gokhale, a motivational speaker. His presentation was based on the tagline " Not only exist, but live" He further mentioned phases of life and how we get affected by our own thought process and changes in living standards of life. We fail to achieve our targets because we do not follow decency norms and mannerisms.

Thane Dist. Sub Chapter organised Kaizen Conference on 4th September 2018. More than 121 delegates participated in the conference. The success of this seminar was due to untiring efforts put by Mrs. Leena Pai and Mr. Mahesh Bhoir. M/s. S V Subramaniam, Mr. R S Potdar (our GC members) and Mr. Parulekar made presentations. Our Sub Chapter is planning few more programs on Quality Concepts during this year.



This quarter onward we have started the new Program called "DISHA" for our Life members & member organisations where we will be organizing lectures on topics other than Quality Management. This is a free program and the first lecture in this series was by Mr S R Pandey on the topic " Know yourself ". The program was appreciated by one and all. The next program is on "TPM of Mind" by Mr. Mahesh Bhoir. I request all the members to take the advantage of this new opportunity.

This year, we had completed many training assignments , conducted 5 S audits at several organisation and some of them are going in for JUSE Certification. I congratulate our governing Council members for putting best efforts, their expertise for successfully completing the training assignments.

Our National Convention "NCQC 2018" is approaching fast. We are organizing Guidance Session for participating teams of NCQC 2018. The schedule will be sent to organisations in the next few days. This will help participants get tips on case study write up and presentations. This will be conducted by Mr. D K Srivastava, ED, QCFL.

I request all the coordinators of the organisations to take the benefit of the same to enhance their performance at National level. We are also planning to have Convention cum competition on Six Sigma, may be in the month of November/ December 2018.

Friends, time ahead is going to be more and more difficult and challenging . Let's convince ourselves that so far we have done best in our journey. However, the potential within us is greater than obstacles around us. Just keep in mind that, not everything that is faced can be changed until it is faced. Face the reality, we, as team, has the strength to change it. I have faith in all of you. Our collective efforts will take our Chapter to new heights

Wish you all a joyful auspicious Navaratri and Happy and Prosperous Dipawali!!

- K. B. Bharati

Happy Readings



Chairman & Director, QCFL

18th Annual CCQC-2018, Aurangabad



Mr. Henry Samuel
evaluating presentations

QCFL Aurangabad Chapter organized 18th Annual Chapter Convention on Quality Concepts on 18th August 2018 at Hotel Atithi, Jalna Road, Aurangabad. The Convention was inaugurated by Mr. Rohit Dashrathe, Managing Director, Rucha Group of Industries. There were Nineteen case studies on Quality Circles and Sixty nine case studies on other concepts. The Jury Members were : Mr. Henry Samuel (Mumbai Chapter), Ashok Ghadge (Nagpur Chapter), Jayprakash Zende (Pune Chapter) & M/s. Sunil Patwardan, Kishore Sonawane, Deepak Dhale, Sachin Amrutkar, Samalwar and Bhushan Shinde from Aurangabad Chapter. The valedictory session was chaired by Mr. Jadhav, Dy. Collector, Aurangabad. Mr. Samuel thanked Aurangabad and Mumbai Chapters for giving him opportunity to participate in the convention and share his experiences.

AGM 2018

Annual General Meeting of QCFI Mumbai Chapter for year 2017-2018

Mr. K B Bharati, Chairman & Director, QCFI, welcomed the members and briefed them about activities & events, organized during 2017-18. He ascribed the outstanding performance of the chapter and financial progress to member organizations, life members, organizers and judges. He also informed the members about the survey jointly conducted by Mumbai Chapter & ITM Kharghar in the Retail Sector, Marketing of Quality Concepts in MSMEs, training assignments in new organizations, including M/s. Bangkok, Thailand.

Mr. Jayant Malshe, Secretary, conducted the proceedings of the AGM. He read out minutes of the last AGM held on 9th July, 2017 and presented the Mumbai Chapter Annual Report for the year 2017-18. Mr. G B Thatte, Hon. Treasurer, presented the highlights of Balance Sheet & Income & Expenditure Statements for the year 2017-18 and addressed of the members.

The house confirmed the minutes of the AGM 2016-17 and approved unanimously Balance Sheet & Income and Expenditure Statements for the year 2017-18.

During the open house discussion, members asked questions and made suggestions for better functioning of the Chapter, launching membership drive and organizing programs for Life and Institutional members. Chairman & Secretary welcomed the suggestions and addressed the queries.

Mr. S S Patankar, Vice Chairman, Mumbai Chapter proposed vote of thanks to all members for attending the AGM and making suggestions for better functioning of the Chapter.



Members' Day

Every year, we celebrate Members' Day and invite some guest artistes to share experiences about their professional fields with our members. This year also we had invited Mr. Mohan Gokhale, a Vastu Shastra Professional & Chairman of Aturalaya Life Development Pvt. Ltd

Mr. Vijay Lad, Jt. Secretary, QCFI Mumbai briefed the audience about Mr. Gokhale and his professional fields. Mr. K B Bharati, Chairman & Director, QCFI welcomed him with floral bouquet.

Mrs. Anuradha Ashtikar, an associate of Aturalaya, briefed the audience with various activities and programs of the "Aturalaya".



Mr. Gokhale's presentation was based on the tagline "Not only exist, but live" He further mentioned phases of life and how we get affected by our own thought process and changes in living standards of life. We fail to achieve our targets because we do not follow decency norms and mannerisms. He further said, we need to change our mind-set if we have to develop our receptive ability and physical fitness.

Mr. A M Tathare, GC Member, proposed vote of thanks to Mr. Gokhale for excellent presentation and his associates. He also thanked the audience for enjoying the motivational program.

Program on "Know Yourself" on 31st August, 2018

QCFI Mumbai Chapter Governing Council recently decided to conduct four programs in a year for Life and Institutional Members on topics like Financial Management, Career Planning, Stress Management, Human Behavior, Healthcare etc. This initiative was titled "DISHA" - Development Initiative for Social & Human Action. The first such program was organized on 31st August, 2018, on 'Know Yourself' or Know Thyself, at JET Hostel, RCF Ltd, Trombay Unit. The faculty was Mr. S R Pandey, Governing Council Member, QCFI Mumbai Chapter. A large number of members attended the Program.

Mr. K B Bharati, Chairman & Director, QCFI welcomed the members and narrated background of the Initiative. He said, knowing oneself was pre-requisite to create external bonding and affinity. Knowing who you are will always be more important than others knowing who you are and not knowing thyself, leads to confusion. Mr. Henry Samuel, Governing Council Members gave brief introduction of Mr. Pandey and about the topic "Know Yourself".

Mr. Pandey presented important aspects of Human Psychology, Human Philosophy and Life Science. He said, it was easier knowing others than oneself and referred to Aristotle's famous tenet "knowing yourself is the beginning of all wisdom". We tend to blame others for our failures. He narrated nine characteristics (Super genius, genius, most brilliant, talented, general, dull, fool, mudh and jadh) of people and explained each characteristic with picturesque presentation. He questioned the initiative and ability of people to take a quantum leap in our personal growth programs and said 'Will Power' alone will lead us to success.

We underestimate ourselves rather than sensing inner attributes, strengths and weaknesses. One must question oneself on aspects like how well he really knows himself? Knowing oneself, will help one know his creative potential. Johan Keats has said in one of his Books "If you know yourself, you need not fear the results of a hundred battles."



The participants of the session felt touched and inspired by tips delivered by Mr. Pandey and sought more clarity and enlightenment on their queries. The first program was a cherishing experience.

Mr. K B Bharati summed up the Program and gave kudos to Mr. Pandey for excellent inputs, language and style of presentation. Mr. SS Patankar, Vice Chairman, Mumbai Chapter proposed vote of thanks to members, RCF Management, Canteen authorities, audio visual and photography agencies.

Mumbai Chapter appreciates the efforts taken by Mr. Samuel for coordinating the Program arrangement.

Kaizen Seminar

QCFI Thane District Sub Chapter (Extension of Mumbai Chapter) organised Kaizen Conference - "Kaizen for Safety & Productivity", on 4th August, 2018 at Additional Ambarnath Manufacturers Association (AAMA) Hall, MIDC Ambarnath, Dist. Thane. Ninety delegates from different organisations participated in the Conference. Major number of industries were from MSME in and around Ambarnath/Klayan/Dombivli region. Objective of this workshop is to create Awareness on Kaizen and help industries to develop Kaizen Culture.

Mr. K. B. Bharati, Chairman QCFI Mumbai, inaugurated the Conference as Chief Guest.

Mr. Vikas Sankulkar, President, Rotary Club, Dombivli graced the conference as Guest of Honor. Mr. Umesh Tayade, Presidednt, AAMA, graced the conference as Special Invitee.

The Conference began with Prayer and Lighting of Lamp ceremony at the hands of all Dignitaries. Mrs. Leena Pai, Chairperson, Thane Dist. Sub Chapter welcomed the dignitaries, Governing Council members of both Chapters, MABEC and Kaizen Institute officials with floral bouquets and briefed the audience about the Thane Dist. Sub Chapter and its activities.



Welcome address by Mrs. Leena Pai



Mr. K B Bharati addressing the gathering

Mr. KB Bharati addressed the gathering of dignitaries, invitees, GC members of both Chapters & delegates and briefed them about the QCFI, Annual Chapter and National Conventions. He thanked the Management of AAMA for making available facilities and industry support. He also appreciated the efforts taken by Mrs. Pai, Mr. Bhoir and others for organising the Conference. He announced special discount to delegates from MSMEs, participating in QCFI Mumbai Annual Chapter Convention scheduled on 29th and 30th Sept. 2018. A film depicting QCFI and its activities was screened for information of the audience.

Mr. Umesh Tayade, President, AAMA, delivered an energetic speech. He said, QCFI was doing excellent work in industries and it is high time, it introduces Quality Concepts in industrial belt. He said AAMA will extend all the necessary help. Mr. Vikas Sankulkar briefed the audience about importance of CSR activities and their contribution in community development. He requested QCFI to provide them help in CSR activities.



Anchoring by Mr. Mahesh Bhoir



Audience

During the Conference following eminent speakers made presentations on topics given below:

1. Mr. S V Subramaniam, GC Member, Mumbai Chapter on "Creating a High Performance Organisation by Kaizen way and Safety"
2. Mr. Rajendra Potdar, GC Member, Mumbai Chapter, on "How to conduct Kaizen event in a factory and Kaizen Eye Workshop"
3. Mr. Nityanand Parulekar of MABEC on "Effective implementation of Kaizen Example" The audience responded to the above presentations with thunderous applause. Mr. Kishor Kamath, GC member, Thane Dist. Sub Chapter proposed vote of thanks to all dignitaries, GC members from Mumbai and Thane Dist. Sub Chapters, AAMA Management and delegates. Entire programme was very effectively anchored by Mr. Mahesh Bhoir.

33rd Annual Chapter Convention on Quality Concepts, Pune

QCFI Pune Chapter organized its 33rd Annual Chapter Convention on Quality Concepts on 8th September, 2018 at Quality Circle Excellence Centre, Bhosari, Pune. 200 teams from more than 70 organisations presented their case studies on Quality Circles and Other Concepts.

The Convention was inaugurated by President, QCFI, Mr. Satish Kalokhe. Mr. K B Bharati, Chairman & Director, QCFI & Mr. Deepak Shikarpur from Tata Motors graced the convention as Guests of Honors.

The President and other dignitaries lighted the lamp and inaugurated the convention. This was followed by homage to late AB Pawar, Ex-Secretary, PWD Department, Govt. of Maharashtra. The house observed two minute silence as a mark of respect to departed soul and remembered his contribution towards Quality Circle Movement.

Mr. Satish Kalokhe welcomed the dignitaries on the dais, invitees and teams from different organizations and wished them best luck for presentations. He referred to changing industrial scenario and technology and called for practice of quality concepts in work as well Swachha Bharat Abhiyan movement.

Mr. Deepak Shikarpur referred to changing technological advancements. He said Artificial Intelligence, Mobile Apps, Analytics and Cyber Crimes will lead to paradigm shift in our lives.

We will have to evolve renewed ways to handle and protect various security and data applications.

Mr. K B Bharati said QCFI has become a Brand and continuous learning will shape up our future. Involvement and engagement of people will lead our journey to innovation. He further mentioned that enhancement of quality of education helps change the mindset and attitude of workforce which, ultimately, becomes a way of life. "Destroying any nation does not require the use of atomic Bomb or the long range missiles. It only requires lowering quality of education"

Mrs. Rajani Indulkar, Chairperson, QCFI Pune Chapter was felicitated for her contribution to social work, with Late Anantrao Patil Memorial Award. Dr. Ajay Fulambrakar, Secretary, QCFI Pune Chapter proposed vote of thanks. Mrs. Vijaya Rumale compered inaugural and valedictory proceedings of the convention very professionally.



32nd Annual Chapter Convention on Quality Concepts, Mumbai

QCFI Mumbai Chapter organized its 32nd Annual Chapter Convention on Quality Concepts on 29th and 30th September, 2018, at IES Management Institute, Bandra (West), Mumbai. 302 case studies, with 1754 delegates, were presented in this convention. This year, first time in the history of annual chapter conventions, there were two teams from Linxens Ltd, Thailand.

The Theme of the Convention was : **Igniting Minds for Innovation through Quality Concepts.**

The convention was inaugurated by Mr. Manoj Saxena, Managing Director, Bayer Zydus Pharma and graced by Guest of Honor, Mrs. Varsha Shrikhande, Managing Director, Accenture India & Guest of Honor, Mr. Martin Kitching, Sr. Vice President Operations, Linxens, Bangkok, Thailand.

At the start of the Convention, Mr. Henry Samuel, Governing Council Member, QCFI Mumbai, gave information about fire and safety rules and regulations to be observed by delegates in the convention premises.

Mr. K B Bharati, Chairman & Director, QCFI, welcomed the Chief Guest, Guest of Honors, invitees, judges and delegates from across the country. He presented Chapter Activity Report for the year 2017-2018. The presentation covered important highlights of events & activities organized during 2017-2018. He said, technological advancement has brought about changes in the lives of human beings and innovation will focus on problem solving to problem prevention. He also announced events to be organized in 2018-2019 such as Guidance Session for NCQC - 2018 participants, National Conclave on Safety, Six Sigma, Coordinators Meet, Programs for Life & Institutional Members (DISHA) etc.



Lighting the lamp by dignitaries



**Chief Guest Mr. Manoj Saxena
Welcome by Mr. K. B. Bharati**

Mr. Martin Kitching congratulated QCFI Mumbai Chapter for well organized Convention and shared experiences of the previous organizations. He mentioned that he has developed Quality Circles to solve major quality concerns and was amazed to notice that his teams at different locations have grown in skills and motivation as they worked together to resolve work related issues. He expressed since thanks to



Welcome of Guest of Honour



Address by Mr. K. B. Bharati

Mr. KB Bharati, Mr. SV Subramaniam and QCFI for their support in training their workforce at different locations.



Introduction of Guest of Honour by Mr. G. B. Thatte



Speech by Mr. Martin Kitching



Speech by Mrs. Varsha Shrikhande

Mrs. Varsha Shrikhande said the changing trends would shape the business world in the coming years. The Artificial intelligence, Blog Chain and Big Data, which are revolutionary innovations in all spheres, have speeded up the process of technology. The convergence of these three prominent technologies has opened up the gateways for enhanced efficiency. She further said the world is coming closer day by day and everyone has to be curious, passionate and experimental to learn new things because learning has no age bar.



Introduction of coordinators by Mr J. S. Malshe



**Mr. Vinod Kale
RCF Ltd, Thal**



**Mr. Naishadh Ajgaonkar,
Galaxy Surfactants Ltd**



**Mr. Chirag Sharma
Jindal Steel Works,**



**Mr. Satish Tawade,
Mukand Ltd**



**Memento to
Mr. Martin Kitching**

The speeches followed felicitation of four QC Coordinators and one in CSR activities and release of QCFI Mumbai New Information Brochure at the hands of Chief Guest and Guests of Honors.

Mr. Manoj Saxena congratulated Mumbai Chapter for doing excellent work in the field of Quality Management. He said “Quality is right thing, when no one is watching you and called for integration of quality with ethics”. Quality is very critical and important and through research and innovation, we should bring quality in all kinds of processes. Better life is equal to better quality of life.

The inaugural function ended with vote of thanks by Mr. P S Mashelkar, Vice Chairman, Mumbai, to all dignitaries on the dais, invitees, judges, college management and delegates.



**Introduction of Chief Guest
by Mr. S. S. Patankar**



**Speech of Chief Guest
by Mr. Manoj Saxena**



**Launching of
Brochure**

The valedictory sessions on first and second day, consisted of entertainment programs and distribution of awards. RCF Ltd, Trombay, presented Skit on “Swachha Bharat Abhiyan” on both the days. The audience appreciated the skit contents & presentation, with thunderous applause. Mr. VK Lad, Jt. Secretary, Mumbai Chapter, compered the proceedings in a professional way.

Mr. Jayant Malshe, Secretary, proposed vote of thanks to all the GC members, (Mumbai and Thane Dist. Sub Chapters) delegates, judges, organizers and QCFI Mumbai Chapter office staff for their valuable support and contribution to make the CCQC 2018 a most successful event.

The convention ended with National Anthem.

**WISHING YOU & YOUR FAMILY
A VERY HAPPY & PROSPEROUS
DIWALI**



सामाजिक बांधिलकी उपक्रम (CSR Activity)

जुलै ते सप्टेंबर २०१८ च्या तिमाहीत सहभागी शाळांचे अंतिम परीक्षण करण्यात आले. या योजनेत सहभागी झालेल्या एकूण १६ शाळांनी वर्षभरात केलेल्या कामगिरीचे निकषांप्रमाणे मूल्यमापन करण्यात आले. हे मूल्यमापन क्यूसीएफआय मुंबईचे श्री. विजय लाड आणि श्री. अरविंद कुलकर्णी त्याचप्रमाणे, कोकुयो कॅम्प्लिनच्या व्यवस्थापिका सौ. माधुरी वर्तक यांनी दोन दिवसांच्या कालावधीत पूर्ण केले. या परीक्षणास कोकियो कॅम्प्लिनचे महाव्यवस्थापक श्री. संदेश आचरेकर यांनी मार्गदर्शन केले.



२०१७-१८ या शालेय वर्षाचा सन्मान सोहळा ६ जुलै २०१८ रोजी तारापूर येथील टीमा हॉलमध्ये संपन्न झाला. या सोहळ्याला सुप्रसिद्ध करीअर मास्टर श्रीमान संदीप गीध प्रमुख पाहुणे म्हणून उपस्थित होते. उपस्थितांना संबोधितांना त्यांनी शिक्षकांच्या जबाबदाऱ्यांवर जास्त भर दिला. तांत्रिक युगात विद्यार्थ्यांचा कल सातत्याने बदलत असल्याचे दिसत आहे. त्यामुळे, शिक्षकांनाही बदलणाऱ्या परिस्थितीनुसार शिकविण्याच्या पध्दतीत बदल करावा लागेल असे मत त्यांनी प्रकर्षाने मांडले. या सोहळ्यास क्वालिटी सर्कल फोरम ऑफ इंडिया, मुंबई विभागाचे अध्यक्ष श्री. के. बी. भारती, कोकियो कॅम्प्लिनचे महाव्यवस्थापक श्री. संदेश आचरेकर, लायन्स क्लब ऑफ तारापूरच्या अध्यक्षा सौ. उल्का करवीर आदी मान्यवर उपस्थित होते. मान्यवरांनी आपले विचार मांडतांना आदर्श शाळा योजना या संकल्पनेचा सहभागी शाळांना निश्चितच लाभ झाला आहे. पुढेही या शाळांनी योजनेचा अधिकाधिक लाभ घेऊन विद्यार्थ्यांच्या प्रगतीसाठी सतत प्रयत्नशील रहावे, असे सांगितले. या सन्मान, सोहळ्यामध्ये सहभागी शाळांनी वर्षभरात केलेल्या कामगिरीनुसार सन्मानचिन्ह व प्रशस्तिपत्र देऊन मान्यवरांच्या हस्ते गौरविण्यात आले. सोहळ्यात विजय लाड यांनी वर्षभराच्या कार्याचा आढावा सादर केला. सौ. माधुरी वर्तक यांनी कार्यक्रमाचे सूत्रसंचालन केले.



दरम्यान, ऑगस्ट महिन्यात सर्व शाळांचे चालू वर्षाचे पहिले परीक्षण करण्यात आले. दोन दिवस चाललेल्या या परीक्षणामध्ये शिक्षक व शाळा व्यवस्थापनाला मार्गदर्शन करण्यात आले. निरीक्षणात दिसलेल्या त्रुटी दर्शविण्यात आल्या, त्या त्रुटी सुधारण्यासाठीच्या सूचनाही देण्यात आल्या. पुढील परीक्षणापूर्वी सदर गोष्टींमध्ये सुधारणा करण्याची तयारी शिक्षक व व्यवस्थापनाने

दर्शविली. सदर परीक्षाणाचे काम क्वालिटी सर्कल फोरम ऑफ इंडिया, मुंबई श्री. विजय लाड आणि श्री. अरविंद कुलकर्णी यांनी कोकियो कॉम्लिनच्या सौ. माधुरी वर्तक यांच्यासह पूर्ण केले.



५ एस चे मार्गदर्शनपर वर्ग यंदा सप्टेंबर महिन्यात घेण्यात आले. कामाच्या जागेचे व्यवस्थापन आणि शाळेच्या परिसरातील स्वच्छता राखण्यासाठी माहिती या वर्गातून विद्यार्थ्यांना व शिक्षकांना देण्यात आली. एकूण ४५२ विद्यार्थी व शिक्षकांना ५ एस चे प्रात्यक्षिकाद्वारे प्रशिक्षण देण्यात आले. श्री. विजय लाड यांनी प्रस्तुतिकरणाद्वारे ५ एस ची माहिती दिली. शाळेचे शिक्षक आणि व्यवस्थापकिय वर्गाने ५ एस चे पालन करण्याचे आश्वासन दिले.

Thane Sub Chapter Activities at a Glance

M/s. Godrej Industries Ltd. Ambernath (Thane-District) had organized full day Training on QC-Tools and Techniques, on 24 August 2018, which was conducted by QCFI Thane Sub Chapter. There were 28 participants from middle management level. Mr. Sandesh Patole was the organizer.



M/s. Adani Electricity Mumbai Ltd, Varsova Division, Mumbai has initiated "TPM of MIND" on 10th Oct 2018, in their industry. It is purely based on psychological health of human being. This training will definitely improve overall efficiency of an employee. 30 participants including employees and their Family members were present.

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Tel. : +91 22 2847 0479 • E-mail : qcfimc@yahoo.co.in

Website : www.qcfimc.com